

# FAQ

## How do I apply for a job at TD?

If you have talent, drive and a commitment to excellence, we want to hear from you. Job opportunities available to external applicants are listed on our website. To apply and be considered for future opportunities, please create a Candidate Home account on our site. Creating a profile also enables you to:

- Review detailed job information
- Update your contact information
- Apply for specific roles

## Will I receive an acknowledgement of my application?

Yes. Once you successfully complete an application, you will be directed to a screen that confirms we have received your application. Only those selected for interviews will be contacted directly.

## Do you hire international candidates?

Yes! Individuals applying for positions must:

- Be a citizen of the country in which they are applying, or
- Possess landed immigrant status, or
- Possess a valid work visa.

## How will I be contacted for an interview?

Due to the volume of applications that we receive, we will directly contact only candidates of interest to schedule an interview. We do our best to communicate outcomes to all applicants by email.

## How many interviews will I have?

It's typical for candidates to be interviewed at least twice before a hiring decision is made. The interview process will help you learn more about our organization and answer your questions about the job opportunity. At TD, we want you to succeed, so we'll try to make your experience as rewarding as possible.

### How does TD support new employees?

We'll give you the training and support you need to understand our business and your role, feel welcome on your new team, and build a successful career at TD.

### Is ongoing training available?

Absolutely. At TD, we believe in continued employee development. In addition to the regular coaching and feedback provided by their manager, all our employees have access to on-the-job training and a variety of tools and resources. These include our Tuition Assistance Program, eLearning courses, classroom-based training/workshops and more. Our Personal Performance and Development Process will help you identify your development goals and career aspirations and set up an action plan to achieve them.

### Colleague Development?

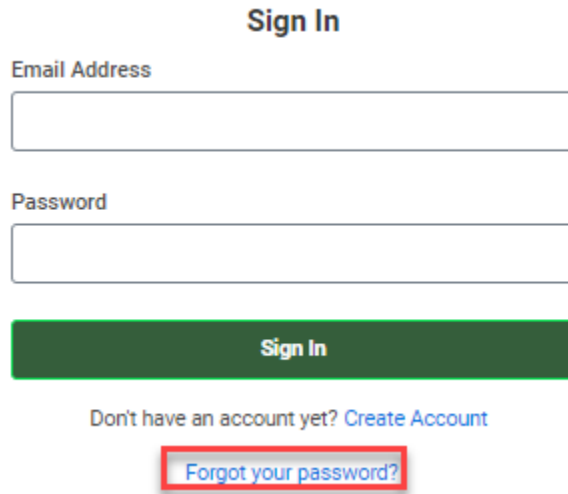
If you're interested in a specific career path or are looking to build certain skills, we want to help you succeed. You'll have regular career, development, and performance conversations with your manager, as well as access to an online learning platform and a variety of mentoring programs to help you unlock future opportunities. Whether you have a passion for helping customers and want to expand your experience, or you want to coach and inspire your colleagues, there are many different career paths at TD – and we're committed to helping you identify opportunities that support your goals.

### Are there job opportunities outside of Canada and the U.S.?

Yes. TD has operations and opportunities around the globe and is committed to growth. Wherever our business takes us, we will need people to help us succeed.

## Forgot Password

If you have forgotten your Candidate Home account password, click on Sign In and then the 'Forgot your password?' link on the Sign In page.



The image shows a 'Sign In' form. At the top is the text 'Sign In' in bold. Below it are two input fields: 'Email Address' and 'Password'. Under the 'Password' field is a green 'Sign In' button. Below the button are two links: 'Don't have an account yet? [Create Account](#)' and '[Forgot your password?](#)'. The 'Forgot your password?' link is highlighted with a red rectangular border.

If you do not receive a password reset email, there are several possible reasons:

- It may be because the email is in your Junk Email folder or was identified as SPAM.
- It may be related to issues with having multiple accounts and accounts were merged.

If you're not able to successfully use 'Forgot your password', please email our support team at [HiringSupport@td.com](mailto:HiringSupport@td.com)

## Edit Application

Once an application is submitted it cannot be changed. We encourage applicants to check all details of applications in the Review step prior to clicking 'Submit'.

## Withdraw Job Application

To withdraw a submitted job application, navigate to 'Candidate Home' and then within 'My Applications' click on the 3 dots under Actions (...) for that job application. Select 'Withdraw Application'.

### My Applications

As we are evaluating your qualifications, we may contact you to provide additional information. Thank you for your interest in joining our team!

Active (1)

Inactive (2)

Job Title	Job Req	My Application Status	Date Submitted	Action
Store Mgr II	R_1323184	Application Received	April 2, 2024	...

View Application

Withdraw Application

NOTE: Once you withdraw your application, you cannot reapply.

To reactivate a withdrawn application, contact us at [HiringSupport@td.com](mailto:HiringSupport@td.com).

No changes are possible as part of reactivation.

## Application Status

The 'My Applications' section of your Candidate Home account shows all applications and the status of each application.

### My Applications

As we are evaluating your qualifications, we may contact you to provide additional information. Thank you for your interest in joining our team!

Active (8)

Inactive (0)

Job Title	Job Req	My Application Status	Date Submitted	Action
<a href="#">Manager, Regulatory Risk UK</a>	R_1321669	Not Submitted Created on February 14, 2024		...

## Job Alerts

Sign In to your Candidate Home account and then click on Job Alerts in the top right. Click on Create job Alert and then fill in filter criteria. You will be notified by email when new jobs meet those filter criteria.

**TD Careers** | English | HiringSupport@td.com

Why Choose Us | Search for Jobs | Candidate Home | **Job Alerts**

### Create Job Alert

Name Your Job Alert \*

Frequency \*

select one

Location Country

Locations

Full Time or Part Time

Job Category

Job Family

Cancel OK

**Manage Job Alerts**

**Create Job Alert**

## Delete Candidate Home Account

If you wish to delete your account and job application history, you can initiate a request to 'Delete My Information' from within Account Settings. TD will review requests relative to legal and regulatory requirements that TD must comply with and will perform the deletion if no such constraints exist. Applicants to US jobs should be aware that TD is required to retain all applications for up to 3 years.

## Account Settings

Change Email

Delete My Information

By clicking "Delete my Information" below, you are requesting that TD permanently remove all personal information including name, contact information, personal information and sensitive job application data. Your information is not automatically deleted by virtue of clicking "Delete my Information". TD will contact you if there are further questions about your request.

Please note that a deletion of your information from the TD system will mean that you will not be able to log back into your account.

Delete My Information

## Other Questions

If you have any other questions or need additional assistance, please contact us at [HiringSupport@td.com](mailto:HiringSupport@td.com)